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UNITED STATES PATENT AND TRADEMARK OFFICE
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Bib Data Sheet

CONFIRMATION NO. 5374

SERIAL NUMBER 09/932,033	FILING DATE 08/17/2001 RULE	C	709	GROUP ART 0 2154		TIMIT I		ATTORNEY OCKET NO. P5063	
APPLICANTS Yevgeniy Petrovykh, Walnut Creek, CA;									
THIS APPLICATION IS A CIP OF 09/766,271 01/18/2001 Fix 1/4/04 WHICH IS A CIP OF 09/710,042 11/08/2000									
FOREIGN APPLICATIONS ************************************									
** 09/12/2001									
Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged yes no yes no yes no Met after Allowance Examine's Signature Unitials			STATE OR COUNTRY CA	SHEETS DRAWING 11		TOTAL CLAIMS 42		INDEPENDENT CLAIMS 3	
ADDRESS 24739									
TITLE Method and apparatus for intelligent routing of instant messaging presence protocol (IMPP) events among a group of customer service representatives									
·	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:				All Fees				
					1.16 Fees (Filing)				
RECEIVED No.					1.17 Fees (Processing Ext. of time)				
1106 No.					1.18 Fees (Issue)				
					Other				
						☐ Credit			